

FY2019 highlights

OUR SUSTAINABILITY PRIORITIES



Deliver world-class health and safety outcomes for our people based on **Zero Harm Today**

- ✓ 14% improvement in recordable injury frequency rate
- ✓ Zero fatalities among employees and contractors
- ✓ Increased focus on lead indicators with >150,000 hazards identified
- ✓ Vehicle and pedestrian interaction improvement initiatives



Attract a **diverse, capable and engaged workforce**, enabling them to deliver their best

- ✓ Favourable pay equity outcomes of 1:1 female-to-male base salaries in Boral Australia
- ✓ Increased representation of women to 19%, up 1%
- ✓ Launched flexible work guidelines
- ✓ Improved employee engagement score in USG Boral
- ✓ More than 680 employees participated in zero|one|ten Leader program



Reduce our carbon emissions and build our resilience to **climate-related impacts**

- ✓ 7% reduction in Scope 1 and 2 GHG emissions and emissions intensity
- ✓ 10% of revenue from lower carbon and high-recycled-content products, up 1%
- ✓ Low-carbon fuels program at Berrima Cement Works (Berrima) contributed to reduced emissions
- ✓ Strengthened climate-related management and reporting using TCFD framework



Minimise our **environmental footprint**

- ✓ Significantly reduced value of fines and penalties, indicating less severe non-compliances
- ✓ Completed review of risks associated with impoundments and small dams



Deliver superior performing, innovative and **sustainable products and solutions**

- ✓ Lower carbon ENVISIA® concrete approved to supply Queensland infrastructure projects
- ✓ Progressing plant trials of USG-developed Sheetrock® EcoSmart Panels
- ✓ Investing in innovation with ~\$30 million spent on R&D



Deliver better outcomes for **our customers**

- ✓ Broader roll-out of Boral Connects, a customer portal to improve customers' experience in Boral Australia
- ✓ Supply Chain Optimisation program in Boral Australia and Boral North America focused on improving our customers' experience
- ✓ New customer-centric improvement program launched in USG Boral



Operate ethically and make a positive contribution to our **local communities**

- ✓ Strengthened our approach to modern slavery risk in our operations and supply chain
- ✓ Launched Boral's 2019-2020 Reflect Reconciliation Action Plan
- ✓ Contributed \$1.3 million to our community partnerships and local community causes and projects