



COMPLAINTS REGISTER

Jan 2015 – Jan 2020

DUNMORE QUARRY

Date	Time	Reason	Description of Complaint	Action Taken
20/09/2016	1:47pm	Blasting	Community enquiry forwarded from the EPA to Boral. The enquiry related to a member of the public feeling a blast.	A copy of the blast event monitoring report was provided to the EPA. (EPA responded acknowledging the report indicated compliance with EPL conditions).
24/07/19	1:15pm	Visual/Dust	<p>The EPA received an Environment Line Report regarding a cloud of visible dust over the Boral quarry at Dunmore at around 1:00pm on Wednesday (details below).</p> <p>Caller stated that today they observed a large plume of dust from the Dunmore quarry. They stated that the plume appeared to be coming from the crusher and conveyor system at the quarry. He stated that he believes that dust is an issue from this site and that not enough is being done to ensure that it is managed. The caller advised that he had noticed the dust at approximately 13:15pm.</p>	<p>A review of plant maintenance checklists from the previous days indicated that a fitting supporting a dust spray located near the primary crusher boot bin was observed to be damaged, and as a result the sprays were not being directed effectively during the night shift of Tuesday 23rd July. This was reported and a replacement part ordered the next morning, fitted the next day. All other sprays at transfer points and conveyors were working as normal.</p> <p>The site undertakes the practice of 'wetting the shot' as an additional dust control for the material entering the primary crusher. This involves watering down the blasted material in the quarry pit immediately prior to loading in haul trucks and feeding in to the jaw crusher to ensure that the material entering the jaw was moist and dust generation is minimised.</p> <p>Due to this practice it is not likely that the damaged fitting would have resulted in excessive dust generation.</p> <p>Dust and PM10 results for July were well</p>

				within consent limits which indicates no dust was transported off-site.
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*Note: All complaints, with associated corrective actions and responsibilities, need to be entered into the Boral Safety Information Management System (SIMS).